

# MEMBER RIGHTS AND RESPONSIBILITIES

**Let's Get Educated!**

Information on how IEBP evaluates new technology for inclusion as a covered benefit.

1. Go to: [www.iebp.org](http://www.iebp.org)
2. Select: About Us
3. Select: Technology

## Summary of Benefits and Coverage (SBC)

1. Login: [www.iebp.org](http://www.iebp.org)
2. Select: My Tools
3. Select: MyBenefits onDemand
4. Select: Benefits
5. Select: Medical
6. **Summary of Benefits and Coverage**



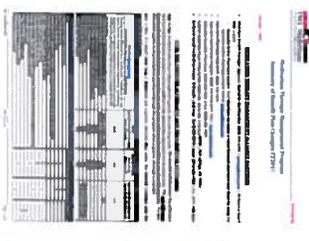
## Medical Plan

1. Login: [www.iebp.org](http://www.iebp.org)
2. Select: My Tools
3. Select: MyBenefits onDemand
4. Select: Benefits
5. Select: Summary of Benefit Changes
6. **Medical Plan Book**



## Medication Therapy Management Program

1. Login: [www.iebp.org](http://www.iebp.org)
2. Select: My Tools
3. Select: MyBenefits onDemand
4. Select: Helpful Guides
5. Select: TML Multistate IEBP Helpful Guides
6. **MTMP Summary of Changes Management Guide**



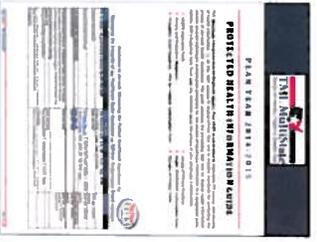
## Member Rights

1. Login: [www.iebp.org](http://www.iebp.org)
2. Select: My Tools
3. Select: MyBenefits onDemand
4. Select: Helpful Guides
5. Select: TML Multistate IEBP Helpful Guides
6. **Member Rights and Responsibilities Guide**



## Notice of Privacy Practices

1. Login: [www.iebp.org](http://www.iebp.org)
2. Select: My Tools
3. Select: MyBenefits onDemand
4. Select: Helpful Guides
5. Select: TML Multistate IEBP Helpful Guides
6. **Protected Health Information Guide**



## Medical Intelligence Health and Wellness

1. Login: [www.iebp.org](http://www.iebp.org)
2. Select: My Tools
3. Select: MyBenefits onDemand
4. Select: Helpful Guides
5. Select: TML Multistate IEBP Helpful Guides
6. **Medical Intelligence Health and Wellness Guide**



## Quality Improvement Plan

1. Login: [www.iebp.org](http://www.iebp.org)
2. Select: My Tools
3. Select: Quality Improvement Program
4. **QI Management Plan**



PLAN YEAR 2014-2015  
MEMBER RIGHTS AND RESPONSIBILITIES GUIDE



PLAN YEAR 2014-2015  
PROTECTED HEALTH INFORMATION GUIDE



PLAN YEAR 2014-2015  
MEDICAL INTELLIGENCE HEALTH AND WELLNESS GUIDE



PLAN YEAR 2014-2015  
QUALITY IMPROVEMENT PROGRAM  
QI MANAGEMENT PLAN

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